



2021 National Benchmark Performance Score Averages

CMAS	
Subsection	Percentage
Basic Clinical Concepts	77.9%
Office Financial Management	67.0%
Medical Assisting Foundations	70.8%
Information Processing	79.4%
Insurance Processing, Coding, Billing	69.5%
Medical Records Management	70.8%
Office Management	70.6%
Office Clerical Assisting	73.6%

CMLA	
Subsection	Percentage
Examination (Analytical) Considerations	68.2%
Laboratory Safety and Quality	67.4%
Patient Test Management, Communications, and Foundations	78.4%
Preexamination (Preanalytical) Considerations	77.7%

MDT	
Subsection	Percentage
General Molecular Diagnostics Theory	65.2%
General Laboratory Knowledge	75.6%
Molecular Laboratory Procedures	70.0%
Diagnostic Methods	60.0%

MLT	
Subsection	Percentage
Clinical Chemistry	55.6%
General Laboratory	71.0%
Hematology and Coagulation	62.7%
Immunology, Serology, & Immunohematology	60.2%
Microbiology	50.7%
Urinalysis	53.7%

MT	
Subsection	Percentage
Clinical Chemistry	63.2%
General Laboratory	72.2%
Hematology and Coagulation	61.2%
Immunology, Serology, & Immunohematology	65.4%
Microbiology	57.7%
Urinalysis	56.6%
PCT	
Subsection	Percentage
Allied Health Foundations	71.8%
Clinical Patient Environment	76.2%
Clinical Procedures	65.7%
Personal Patient Assistance and Care	68.7%
RDA	
Subsection	Percentage
Clinical Procedures	68.3%
Dental Imaging	68.6%
Dental Sciences	69.8%
Office Assisting	74.1%
RMA	
Subsection	Percentage
Administrative Medical Assisting	70.2%
Anatomy and Physiology	61.0%
Clinical Patient Interaction	62.6%
Clinical Procedural Tasks	63.9%
RPT	
Subsection	Percentage
Clerical Skills and Duties	76.4%
Legal, Ethical, and Professional Considerations	87.8%
Obtaining Blood Samples	75.2%
Professional Communication	84.6%
Safety Standards and Procedures	79.1%
Specimen Collection and Processing	66.2%
Terminology, Anatomy, and Physiology	65.6%
Time Management and Assignment Organization	75.3%