

2023 National Benchmark Performance Score Averages

CMAS	
Subsection	Percentage
Basic Clinical Concepts	68.0%
Information Processing	77.1%
Insurance Processing, Coding, Billing	64.5%
Medical Assisting Foundations	64.6%
Medical Records Management	71.2%
Office Clerical Assisting	67.6%
Office Financial Management	60.2%
Office Management	61.8%
CMLA	
Subsection	Percentage
Examination (Analytical) Considerations	69.4%
Laboratory Safety and Quality	69.6%
Patient Test Management, Communications, and Foundations	79.1%
Preexamination (Preanalytical) Considerations	77.0%
MDT	
Subsection	Percentage
General Molecular Diagnostics Theory	60.4%
General Laboratory Knowledge	73.1%
Molecular Laboratory Procedures	64.8%
Diagnostic Methods	52.2%
MLS	
Subsection	Percentage
Clinical Chemistry	66.0%
General Laboratory	74.5%
Hematology and Coagulation	64.3%
Immunology, Serology, Immunohematology, and Blood Banking	66.1%
Microbiology	58.4%
Urinalysis	60.4%



MLT

MLT	
Subsection	Percentage
Clinical Chemistry	58.7%
General Laboratory	72.0%
Hematology and Coagulation	63.3%
Immunology, Serology, Immunohematology, and Blood Banking	63.0%
Microbiology	51.7%
Urinalysis	60.3%
PCT	Doroontogo
Allied Health Foundations	Percentage 73.6%
Clinical Patient Environment	78.2%
Clinical Procedures	66.1%
Personal Patient Assistance and Care	67.0%
RDA	
Subsection	Percentage
Clinical Procedures	67.7%
Dental Imaging	68.0%
Dental Sciences	69.1%
Office Assisting	75.3%
RMA	
Subsection	Percentage
Administrative Medical Assisting	69.6%
Anatomy and Physiology	61.1%
Clinical Patient Interaction	63.8%
Clinical Procedural Tasks	66.0%
RPT	
Subsection	Percentage
Clerical Skills and Duties	75.6%
Legal, Ethical, and Professional Considerations	87.4%
Obtaining Blood Samples	74.4%
Professional Communications	84.4%
Safety Standards and Procedures	81.3%
Specimen Collection and Processing	68.2%
Terminology, Anatomy, and Physiology	67.3%
Time Management and Assignment Organization	75.8%