## 2023 National Benchmark Performance Score Averages

| CMAS |  |
| :---: | :---: |
| Subsection | Percentage |
| Basic Clinical Concepts | 68.0\% |
| Information Processing | 77.1\% |
| Insurance Processing, Coding, Billing | 64.5\% |
| Medical Assisting Foundations | 64.6\% |
| Medical Records Management | 71.2\% |
| Office Clerical Assisting | 67.6\% |
| Office Financial Management | 60.2\% |
| Office Management | 61.8\% |
| CMLA |  |
| Subsection | Percentage |
| Examination (Analytical) Considerations | 69.4\% |
| Laboratory Safety and Quality | 69.6\% |
| Patient Test Management, Communications, and Foundations | 79.1\% |
| Preexamination (Preanalytical) Considerations | 77.0\% |
| MDT |  |
| Subsection | Percentage |
| General Molecular Diagnostics Theory | 60.4\% |
| General Laboratory Knowledge | 73.1\% |
| Molecular Laboratory Procedures | 64.8\% |
| Diagnostic Methods | 52.2\% |
| MLS |  |
| Subsection | Percentage |
| Clinical Chemistry | 66.0\% |
| General Laboratory | 74.5\% |
| Hematology and Coagulation | 64.3\% |
| Immunology, Serology, Immunohematology, and Blood Banking | 66.1\% |
| Microbiology | 58.4\% |
| Urinalysis | 60.4\% |

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| MLT |  |
| :---: | :---: |
| Subsection | Percentage |
| Clinical Chemistry | 58.7\% |
| General Laboratory | 72.0\% |
| Hematology and Coagulation | 63.3\% |
| Immunology, Serology, Immunohematology, and Blood Banking | 63.0\% |
| Microbiology | 51.7\% |
| Urinalysis | 60.3\% |
| PCT |  |
| Subsection | Percentage |
| Allied Health Foundations | 73.6\% |
| Clinical Patient Environment | 78.2\% |
| Clinical Procedures | 66.1\% |
| Personal Patient Assistance and Care | 67.0\% |
| RDA |  |
| Subsection | Percentage |
| Clinical Procedures | 67.7\% |
| Dental Imaging | 68.0\% |
| Dental Sciences | 69.1\% |
| Office Assisting | 75.3\% |
| RMA |  |
| Subsection | Percentage |
| Administrative Medical Assisting | 69.6\% |
| Anatomy and Physiology | 61.1\% |
| Clinical Patient Interaction | 63.8\% |
| Clinical Procedural Tasks | 66.0\% |
| RPT |  |
| Subsection | Percentage |
| Clerical Skills and Duties | 75.6\% |
| Legal, Ethical, and Professional Considerations | 87.4\% |
| Obtaining Blood Samples | 74.4\% |
| Professional Communications | 84.4\% |
| Safety Standards and Procedures | 81.3\% |
| Specimen Collection and Processing | 68.2\% |
| Terminology, Anatomy, and Physiology | 67.3\% |
| Time Management and Assignment Organization | 75.8\% |

