



**2023 Spring Conference & Virtual Meeting
March 31-April 1, 2023**

CONFERENCE SCHEDULE OF EVENTS

Friday March 31, 2023		
6:00pm/7:30pm	NC/VA Board of Directors Meetings	
Saturday April 1, 2023		
8:45am-9:00am	New College Institute Introduction	
9:00am-9:15am	Welcome & Awards	
9:15am-10:15am	Session 1 (1CEU) Why What You Do Matters	
	Speaker - William "Bill" Hayes Moderator –Judy Smith	
10:15am-10:30am	Break	
10:30am-11:30am	Session 2 (1CEU) ENGAGE – The Patient Experience	
	Speaker – Carol Shelton Moderator – Lynn Dean	
11:30am-12:30pm	Lunch Box (Subs) /Lunch on your own	
12:00pm-1:00pm	NC AMT Business Meeting & Virtual	
1:00pm-2:00pm	Session 3 (1CEU) Improvement in the Clinical Laboratory: Principles, Techniques, and Correlations	
	Speaker – Michael Rogers Moderator –Charlene Lynch	
2:00pm-3:00pm	Session 4 (1CEU) Infection Prevention- Reducing Healthcare Acquired Infections	
	Speaker – Carol Shelton Moderator – Jude Okoeya	
3:00pm-4:00pm	VA AMT Business Meeting & Virtual	

Please join my meeting from your computer, tablet or smartphone.



Conference Presentations

S1 9:15am-10:15am

What Why You Do is Important

1.0 CEU

At the completion of this presentation the learner will be able to:

1. Practice good work ethics
2. Recognize your potential in your profession
3. Recognize the insight and inspiration about a myriad of occupations

Presentation Summary – Thunder Mountain Media is currently creating the streaming platform Occudocs- short videos that provide insight and inspiration about a myriad of occupations. Every job is important and the numerous jobs under the banner of medical technologists, medical assistants, and phlebotomy technicians are certainly an important part of science, medicine, and our everyday life. Bill Hayes, the founder and CEO of Thunder Mountain Media and Figure 8 Films talks a bit about why being passionate about what you do is not only a formula for success but also important to a healthy life.

S2 10:30am-11:30am

ENGAGE – The Patient Experience

1.0 CEU

At the completion of this presentation the learner will be able to:

1. Identify your internal and external customers and understand their specific needs.
2. Create positive engagement by employing active listening and utilizing effective verbal and non-verbal communication.
3. Deliver memorable experiences utilizing your own personal brand, turning negatives into positives.

Presentation Summary – As healthcare providers, we work diligently every day to bring positive outcomes to our patients and their families who are anxious and nervous. While these feelings are normal reactions to uncertainty and the unknown, they may trigger stress responses that negatively impact the patient's ability to effectively heal. There are many methods to reduce patients' anxiety and make



them feel more comfortable allowing the healing process to take place with more positive outcomes!

S3 1:00pm-2:00pm

Improvement in the Clinical Laboratory Principles, Techniques, and Correlations

1.0 CEU

At the completion of this presentation the learner will be able to:

1. Identify components of a quality assurance/improvement program
2. Utilize basic statistical concepts
3. Describe method evaluations

Presentation Summary – Mr. Rogers currently works as a Technical Consultant for the Durham County Health Department in Durham, NC. He consults and assists the Durham County Health Department Laboratory with CLIA mandated, optimal laboratory testing practices. This presentation will offer a review of select QA/QI processes, risk management, and “best practice” compliance of all processes in the laboratory setting.

S4 2:00pm-3:00pm

Infection Prevention - Reducing Healthcare Acquired Infections

1.0 CEU

At the completion of this presentation the learner will be able to:

1. Identify the isolation precaution signs
2. Identify personal protective equipment
3. Utilize proper hand hygiene

Presentation Summary – As a healthcare provider it is our job to make sure our infection control procedures are followed to protect our patients and ourselves. During this session, we will be reviewing Infection Control procedures and proper technique for exercising them. We will be identifying isolation precaution signs, recognizing person protective equipment, and reviewing proper hand hygiene. Practicing hand hygiene is a simple yet effective way to prevent infections. Cleaning your hands can prevent the spread of germs, including those that are resistant to antibiotics and are becoming difficult, if not impossible, to treat.