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President's Message

Happy Spring!

Hope your tulips are in full bloom, mine are! I have been your State Society President for almost a year. I love what I do! I am married and have 2 kids and in my free time my family and I love to go camping and geocaching.

We hosted our first educational meeting **today**. AMT members were able to attend and earn 2 CE's for FREE! We hope to hold more meetings like this and would like to see more members become more active. Please see the State Society page if you are interested in becoming active in the board.

Hope to see you at the Great lakes Conference.

Paula Kessler, RMA
WI State Society President



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Editor's Note

Another year has arrived. Hope everyone survived the winter specially the last storm in April.

Paula and Kayla have been working very hard to get the state society moving forward. Our councillor Bev has been working with them.

Please consider supporting them and helping out.

Julie Lent, MT (AMT)

Upcoming Events

**National Meeting July 1 - 5, 2018 in Washington, DC.
Great Lakes District Meeting Oct. 5 and 6 in Ohio**

Information and the registration form for the Great Lakes District Conference can be obtained by going to the AMT website, select state societies, and then go to Ohio and go to meetings. Then download the form.

A copy should be included with the newsletter.

**WI board members can be reached by using the following email
amtwisconsin@gmail.com**

Councillor's Message



This year is full of educational opportunities for the Great Lakes District.

SAVE THE DATES

* **Great Lakes District Conference**, October 5-6, 2018, in West Chester, Ohio, This will be one and one –half days of education, fun, and meeting with AMT members of all disciplines. Watch for AMT National e-blasts in your e-mail for more details. Mark your calendar and get that request in for your weekend off – you deserve it!

***The 80th AMT Educational Program and National Meeting** is in Washington, D.C., this year. The dates are July 1-5. Will there be fireworks? Yes, you will have an opportunity to see them in this beautiful city after a full day of leadership training and/or continuing education. Registration for the meeting is now online at our national website, www.americanmedtech.org. Please be sure to check this out before May 1 to save \$200 on your registration fee.

* It's not too early to look forward to next year's **AMT Convention** in Chicago, Illinois, July 1-5, 2019

How can you get help with your registration costs for these events? Become involved in AMT! You can attend your AMT state society meetings and get to know your fellow members. There are plenty of committees and duties you can volunteer for. If you have talent for writing, you may inquire about the Editor's position in your state or merely write an article. If you would like to attend meetings, go to your state website within www.americanmedtech.org and contact the leaders in your state. If you are having trouble navigating through the page and need information, you may use the CONTACT US link in the footer on the website and send an e-mail. You should get a response within three to five days.

You may contact AMT during regular business hours about your application, renewal, certification, CCP points, etc., at 847-823-5169 between the hours of 8 a.m. and 4 p.m. Central Time. You may also send a fax to 847-823-0458. The AMT Office is happy to help you with any issues you may have.

AMT is a nationally and internationally recognized certification agency and membership society for allied health professionals. Did you know you can add "(AMT)" to your professional credentials? Share your well-earned reputation by adding the suffix "(AMT)" after your discipline-specific credential. You can see an example of this with my closing at the bottom of this page.

Continue on next page

Councillor's message continued

Before closing, I would like to thank each of the state society presidents in our district. Through their leadership and outstanding communications, our state societies finished out another successful year. This recognition is extended to the entire officer team as well as members of the Board of Directors. Thank you for your support of the organization, be it as a beginner or on through to a lifetime member. You do make a difference. Each of you is needed to keep the organization great. Without each of you and the members' passion for their profession, AMT would not flourish. We are growing, and you are the reason.

I would also like to wish Director of Education Camille Murray a happy retirement, effective March 31, 2018. Thank you for your years of service, Camille.

You may contact your state society leaders as listed on each state website page or as they are listed in the newsletter. If you have any questions or concerns, we are here for our members, and wish to help in any way. I am easily reachable by text, phone, or e-mail.

Enjoy each moment as it is and treasure your new endeavors, along with the old.

Christiansen, RMA (AMT)
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May 12, 2018 Educational and Business Meeting-held in West Bend, Wisconsin



Board Members-Paula, Kayla, and Julie



Speaker Marilyn Mueller



Speaker Melissa Emmons



Board Members lunch at Texas Roadhouse

May 12, 2018 Meeting was our first education meeting. I thought the speakers did an excellent job. Melissa Emmon's presentation was on Service Quality with the following objectives 1. Effectively communicating with patients while under pressure 2. Resiliency in the work place and Marilyn Mueller's presentation was on Quality Improvement with the following objectives 1. What is Quality Improvement 2. How is Quality Measured 3. Why is Quality Improvement Essential in Health Care.

Medical Assistants

Medical Assistants duties are administrative and clinical. With the constant changes occurring in Health Care, it's vital that the medical assistant is flexible. Medical assistants are an important part of the health care team.

Duties may include using computer applications, answering telephones, greeting patients, updating and filing patient medical records, coding and filling out insurance forms including preauthorization, scheduling appointments, arranging for hospital admissions, arranging laboratory and x-ray services, handling correspondence, taking medical histories and vital signs, explaining treatment procedures to patients, preparing patients for examination, assisting the provider with exams, collecting and preparing laboratory specimens, performing basic laboratory tests, instructing patients about medications and special diets, transmitting prescription refills as directed, drawing blood, taking electrocardiograms, removing sutures and changing dressings, preparing and administering medications as directed by the provider, helping with the Quality Improvement Process. Depending on the facility, duties may vary.

As the medical assistant greets patients, it's important to be able to read the patient. This helps in putting the patient at ease and helps in solving any issues that the patient might have. How a patient perceives a situation is the truth to them.

Written by: Julie Lent, MT (AMT)

Reference: American Association of Medical Assistants- What is a Medical Assistant